



Limited Warranty:

Aeromach warrants goods for one year for defects in workmanship and materials. Aeromach shall be liable only for the value of the item warranted. Aeromach is not responsible for failure of any product that results from normal wear and tear, misuse, modification or improper installation. Aeromach reserves the right to inspect all returned items for conformance to our stated warranty policy.

Chrome plating is a delicate cosmetic finish and is not designed for long lasting use in billet aluminum or steel parts. Chrome platers will only warranty their chrome plating until it is installed on a motorcycle or other vehicle. ONE YEAR WARRANTY AFTER INSTALLATION! You should expect tiny blemishes or scratches on chrome. Chrome platers can only strive for perfection. Once a week or after every ride, use a good chrome cleaner to remove road dirt and other contaminants to help protect your chrome. The following is a list of chemicals that will damage your chrome plated part: Battery acid, brake fluid, transmission fluid, dust residue from brake pads and power steering fluid.

Return Policy:

DO NOT install parts prior to reading this!

RETURN POLICY Read Completely Prior to Opening/Installing Part(s).

"HOT BUY" PRODUCTS ARE FINAL SALE

Warranty claims, product returns, and/or incorrect orders or shipments must be addressed as follows:

PACKAGE DAMAGE/LOSS: Parts lost or damaged in shipment are not the responsibility of Aeromach. If your part(s) are damaged or lost during shipment, you must contact the delivery carrier and file a claim within 24 hours. For packages damaged during shipment, save the box and packaging materials until the package can be inspected by the carrier.

DAMAGE OR DISCREPANCY CLAIMS:

Aeromach must be notified **WITHIN 72 HOURS OF RECEIPT OF SHIPMENT, AND PRIOR TO INSTALLATION**, of any and all damages/discrepancies to your shipment. Please note: Claims for damage outlined below **WILL NOT BE VALID** once the part has been installed. Inspect each part thoroughly for dents, chips, scratches, gouges, flaws, etc. and report any such damage to Aeromach by phone or e-mail within 72 hours of receipt.

WARRANTY CLAIM RETURNS:

Merchandise may not be returned to Aeromach for warranty unless purchased directly from Aeromach. Proof of purchase is required. Return requests for dents, scratches, flaws, etc. will not be allowed after 72 hours of receipt or if an item has been installed. Returns will not be accepted without pre-authorization from Aeromach. You must contact Aeromach for a Return Authorization Number (RAN). The RAN must be clearly marked on the outside of the package. Packages without the RAN on the outside of the package will be refused. A RAN does not indicate warranty approval. Approval/disapproval will be determined after our physical inspection of the returned part(s). Parts must be packaged carefully to prevent damage. Customer is responsible for merchandise damaged in shipping due to inadequate packaging. Shipment will not be accepted freight collect. Aeromach is not responsible for freight charges on returns. Non-warranty claims will be subject to exchange only.

NON-WARRANTY RETURNS:

Merchandise may not be returned to Aeromach unless purchased directly from Aeromach. Proof of purchase is required. Request to return product must be arranged within 30 days of the invoice date and are subject to a 15%-30% re-stocking fee and all freight charges. Installed parts are not returnable, except for warranty issues as stated above. Returns will not be accepted without pre-authorization from Aeromach. Contact Aeromach for a Return Authorization Number (RAN) and clearly mark the number on the outside of the package. Packages without a RAN will be refused. Parts must be packaged carefully to prevent damage. Customer is responsible for merchandise damaged in shipping due to inadequate packaging. Shipments will not be accepted freight collect. Aeromach is not responsible for freight charges in returns. Non-warranty claims will be subject to exchange only.

"AEROMACH FOR LIFE REPLACEMENT PLAN"

Aeromach extends a 25% discount off retail price to replace your item should it become damaged during its lifetime or if you are involved in an accident. Original item and receipt from original purchase required. Shipping charges are the responsibility of the customer.

PACKAGING FOR RETURN:

Parts must be packaged carefully to prevent damage. Customer is responsible for merchandise damaged in shipping due to inadequate packaging. We suggest returns be shipped in a manner that provides the shipper with tracking ability so receipt can be verified. Shipment will not be accepted freight collect. Aeromach is not responsible for freight charges on returns.

CONTACT:

All complaints must be addressed directly to Aeromach as follows: Tel: 1-800-990-9392, or E-Mail: sales@aeromach.net

Aeromach USA, LLC
10015-F Metromont Industrial Blvd
Charlotte, NC 28269